Allow Students to Finish Incomplete

An instructor may have students who need to finish an incomplete and would like to use a Canvas course to help with that process. Canvas courses are automatically hidden from students about 2 – 3 weeks after a term ends. Instructors have the following options to help a student finish an incomplete in a Canvas course.

I. Enroll Student in Current Canvas Course

One option to help a student finish an incomplete is to enroll that student into your current Canvas course.

You will need to know the student’s eID/ename to add them to your course. E.g. sjones, mgonzalez, camram

1) In your current Canvas course, on the left menu, click People.

2) At the top right click “+ People”.

II. Allow Just Certain Students To See Canvas Course After Course End Date

A. Manually Create Incomplete Section

B. Add Students to “Incomplete” Section

III. Allow All Students To See Canvas Course After Course End Date

IV. Canvas Help / Support

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I. Enroll Student in Current Canvas Course
3) *Type* in the **student’s eID**.

4) For course **role select Student**.

5) **Click Next**, then **Add Users**, then **Done**.

The **student will be sent an invitation** to join the current course. When they login to Canvas they will be given the option to **accept** the invitation.

Under People, below the student’s name, you will see “pending” until the student accepts the invitation to join the course.
II. Allow Just Certain Students To See Canvas Course After Course End Date

An instructor can manually create an “Incomplete” section within their Canvas course. They can add just the students who need to work on an incomplete. They can set the course so that only students in the manually created “incomplete” section can see and interact with the course material.

A. Manually Create Incomplete Section

1) Within your Canvas course, on the bottom left menu, click Settings.

2) Click on the Sections tab.

3) Under Add a new Section type the name of the new section. E.g. Incompletes – Spring 2015

4) Click Add Section.

Your newly created manual section will appear under the Sections tab.

5) Click on the Incomplete section you created.

6) On the top right, click Edit Section.
7) Click on the calendar icons and enter a Start And End date for this section.

8) Check the box “Users can only participate in course between these dates”.

9) At the bottom click Update Section.

B. Add Students to “Incomplete” Section

10) On the left course menu click People.

11) At the top right click “+ People”.

12) Type the eID’s of students to add to the Incompletes section, separated by commas.

E.g. sjones,mgonzalez,camram

Enter a list of CSU eNames, separated by commas.

student01 student02
13) Under the **Section drop down menu** select the “**Incompletes**” section you created.

14) At the bottom **click Next, Add Users, Done**.

The students you added to the Incompletes section will receive an invitation to accept their enrollment in this section. (You will see “pending” next to their name until they accept).

Once they accept, they will be enrolled in BOTH the original course and the Incomplete section within the course.

When the student next logs in to Canvas, they can accept the invitation to join the Incompletes section in this course.

When the course end dates occur, this course will disappear for all students **Except** for the students you enrolled in the Incompletes section. These students will be able to fully participate in the course.

**Note:** If you used “Available Until” dates on assignments or modules, you will need to adjust or remove those dates so the students working on an incomplete can see these items.
III. Allow All Students To See Canvas Course After Course End Date.

Instructors can change the course end date to allow all students full access to the course content.

Students will be able to view content, take quizzes, submit assignments, etc.

Note: If you had set “Available Until” dates on items such as modules, assignments, quizzes, etc. you may need to adjust those dates so students can see them.

1) In your Canvas course, at the bottom of the left menu, *click Settings.*

2) Under the **Course Details** tab, in the Ends date box, *click on the calendar icon.*

3) **Change the course end date to a later time.**

4) *Check the box underneath Users can only participate in the course.*

   “You must enter start and end dates…”

   Users can only participate in the course between these dates
   You must enter start and end dates and check the box to enable
   will override any term availability settings.

5) *Click Update Course Details.*
IV. Canvas Help / Support

Canvas Help Web Site
http://info.canvas.colostate.edu

Canvas Guides
https://community.canvaslms.com/community/answers/guides

College Canvas Coordinators
http://info.canvas.colostate.edu/coordinators.aspx

Central Canvas Support
canvashelp@colostate.edu